

# Privacy Policy for CallMyWay

At CallMyWay, one of our main priorities is the privacy of our visitors and end users. This Privacy Policy document contains types of information that is collected and recorded by CallMyWay and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This Privacy Policy applies only to our online activities and is valid for visitors to our website and applications and end user to other services provided for CallMyWay with regards to the information that they shared and/or collect by CallMyWay. This policy is not applicable to any information collected offline or via channels other than this website, application or some CallMyWay provided services.

## Consent

By using our website, application or some CallMyWay provided services, you hereby consent to our Privacy Policy and agree to its terms.

## Information we collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, your personal contacts, including items such as name, company name, address, email address, and telephone number.

## How we use your information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website
- Understand and analyze how you use our website
- Develop new products, services, features, and functionality

- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails
- Find and prevent fraud
- Allow you to use our site an application with your personal an contact information

CallMyWay may store user data as a result of the different interactions in the services provided by CallMyWay. These data may be imported and/or consulted from channels such as: Google Contacts, External CRMs, Third Party Platforms or any other standardized method previously agreed with the end user of the service and owner of the information.

The personal data of contacts or any other information obtained from the "Google Contacts" service from CallMyWay will be managed solely by the end user of the service. CallMyWay, developer of the application, will store the data downloaded from the "Google Contacts" service for the end user to manage their contacts and will not use the data for any commercial use.

The end user will be the only one with access to their personal information. CallMyWay will allow the user to perform the following actions:

1. Download contacts.
2. Creation of Contacts.
3. Modify the information of the downloaded and stored contacts.
4. Completely or partially delete contact information

Any of the above actions will be reflected directly in the "Google Contacts" cloud service under the prior authorization and authentication of the end user.

## **Share:**

CallMyWay does not share personally identifiable information or information obtained from any of the services provided to the end user with third parties. These services include: Google Contacts, External CRM, Third Party Platforms or any other standardized method previously agreed with the end user of the service and owner of the information. This information is kept solely for our own internal purposes. CallMyWay is required by law to transfer certain information about its users to regulatory or judicial authorities.

## **Log Files**

CallMyWay follows a standard procedure of using log files. These files log visitors when they visit websites or use our applications. All hosting companies do this and a part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

## **Cookies and Web Beacons**

Like any other website, CallMyWay uses 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

## **Advertising Partners Privacy Policies**

You may consult this list to find the Privacy Policy for each of the advertising partners of CallMyWay.

Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on CallMyWay, which are sent directly to users' browser. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.

Note that CallMyWay has no access to or control over these cookies that are used by third-party advertisers.

## **Third Party Privacy Policies**

CallMyWay's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

## **CCPA Privacy Rights (Do Not Sell My Personal Information)**

Under the CCPA, among other rights, California consumers have the right to:

Request that a business that collects a consumer's personal data disclose the categories and specific pieces of personal data that a business has collected about consumers.

Request that a business delete any personal data about the consumer that a business has collected.

Request that a business that sells a consumer's personal data, not sell the consumer's personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

## **GDPR Data Protection Rights**

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

## **Children's Information**

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

CallMyWay does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.