

## E911 Service Availability Request Form

Customer ID\*:  
Company Name\*:  
Contact Name\*:  
Contact Phone\*:  
Contact E-mail\*:  
Date\*:  
E911 Number\*:

*\*All fields are required.*

### Enterprise Name:

*(Use accurate enterprise name. This is the name that will show up at the Public Safety Answering Point.)*

### Emergency Responder Location (ERL)

*This is a location at the enterprise. This specifies a valid Civic and Master Street Address Guide address and is used by the Public Safety Answering Point operators to dispatch emergency responders. ERLs are regulated by state, federal, and local regulations.*

Street Number: (Ex: 1925)  
Street Name: (Ex: Vaughn Road)  
Address Type: (Ex: Suite, Apartment, Floor)  
Address Number: (Number associated with address type; Ex: Suite 215)  
City:  
State:  
Zip Code: Country:

CallMyWay reserves the right to block Service if your account is not current, or for breach of CallMyWay's Terms and Conditions.

Initial

A Rogue 911 call is any call placed to 911 through CallMyWay from an "unregistered ANI" (CallerID). Rogue 911 calls are subject to a fee of up to \$250 per call. To avoid Rouge 911 charges, please ensure that any call sent from your system to CallMyWay uses a registered ANI.

Initial

You understand and acknowledge that CallMyWay's 911 emergency Service has certain limitations and works differently when compared to traditional 911 emergency service. CallMyWay emergency Service limitations and the way CallMyWay deploys its 911 emergency Service may make CallMyWay unsuitable to some users. You should carefully evaluate CallMyWay emergency Service limitations when deciding to activate CallMyWay's Service. You agree and acknowledge that it is your responsibility to select a 911 emergency service provider best suited to meet your emergency calling needs, and to make the necessary arrangements for accessing emergency calling services, such as maintaining a traditional phone line or cellular (mobile) phone as a backup means for your emergency calls. By entering into this Agreement, You will be presumed to have assumed the risk of losing 911 emergency dialing capabilities and agree to provide your telephone number and other identifying information to 911 emergency authorities as you deem necessary (in your sole opinion and discretion) in case of an emergency. CallMyWay assumes no liability for the failure of E911 to perform and assumes no liability if you move and do not update your E911 address information.

Initial

*Print Name*

*Signature*

*Date*

Remember that our 911 phone service will not function in the event of:

- A broadband / internet or power outage.
- Your broadband / internet, ISP or CallMyWay Service is terminated.
- Your Service has been blocked.
- If you move your service to another location, and do not register your new location with CallMyWay.

Please email a scanned copy to [info@callmyway.com](mailto:info@callmyway.com)