

ANNEX

Fax2Mail Service

CONTRATED PLAN:			
Monthly fee per fax number:			
Set-up fee per fax number:			
Monthly per additional user:			
Charge per minute			
Terms and Condition	<ul style="list-style-type: none"> All calls that come to a telephone number assigned by CallMyWay® and have been configured as a FAX, will operate as a FAX. Therefore the calls that are received and come in FAX format, will be received in this way, converted to a digital format and sent to the email pre-configured by the client to receive said Faxes. Emails are received in .tif format or some other mutually agreed. The email addresses authorized to send Faxes will be configured in the customer's FAX account. Authorized email addresses will be able to transmit your faxes by sending an email to the address (phone_number) @ ticofax.com. A FAX will be sent with the body of the mail as well as the "attachments" of said mail that come in any of the following formats: PostScript (.ps), PDF (.pdf), TIFF (.tif), Text (.txt), MS Word (.doc, .docx), OpenOffice (.odt) Because this is a FAX service, which is a phone call, the service is charged based on the duration of the call and its destination, that the FAX –call- is sent. In the event that the FAX has not been sent in its entirety, the service tries to send it again and if it is not successful, a notification is sent to the mail. Retries are performed from where the previous retry ended, thus avoiding unnecessary reprints of pages by the recipient. Once the fax is sent successfully, the sender receives a confirmation of the sent mail. If unsuccessful retries have elapsed for a fax, a Fax Failed notification is received, in order to retry or abandon the sending. The service can receive an unlimited number of incoming Faxes per month at no additional charge. Because this is a FAX service, which operates into a phone call, the service is charged based on the duration of the call that the FAX sent. FAX service allows up to 5 users per FAX number In case you do not receive any type of confirmation, you must immediately report support. Due to different versions of acceptable files for faxing, some may be incompatible. In case of an error, please notify support. 		

Name: _____ ID: _____ Sign _____

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